

Deltacom's Deltaview

Customer Account Management on Your Timetable



Deltacom[®] is not just a business communications provider. Consider us **your trusted partner**, committed to **simplifying** and **streamlining** your account management while we **increase productivity** by empowering you with **web-based tools**.

Deltaview,SM our self-service account management portal, is a perfect complement to Deltacom's live customer service resources. Available online 24 hours a day, seven days a week, this **customer tool provides maximum visibility** into your Deltacom account.

Deltaview puts **you in the driver's seat**. View your services, billing history, order status, and inquiries plus many more resources.

From paying your monthly invoice to management options, Deltaview is a convenient site that also enables you to:

- Create a billing inquiry, service ticket or check the status of open inquiries
- Chat online with a Customer Care Agent
- View Deltacom services and account detail
- Monitor network and communications utilization
- Reroute toll-free and Direct Inward Dial (DID) numbers
- Line feature management
- Access email, Online Faxing and Web Hosting services
- Consult a library of online resources, including FAQs, equipment user guides and coverage maps

Deltaview is constantly upgraded to add key enhancements that our customers need and request. **Easy to use and navigate**, Deltaview puts vital information and management tools at your fingertips.

Our **US-based Customer Care Center** is also there to help. The choice is yours! With Deltaview on your side, managing your business communications has never been easier.

DISCOVER MORE. VIEW OUR DELTAVIEW DEMO AT DELTACOM.COM/ACCOUNT.

877.239.1200 / deltacom.com

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